



Introducing Chat Services on www.lifeworks.com

Maybe you have a question about a service available to you through *Mohawk shared services EAP powered by LifeWorks*, or you're trying to locate a particular resource on the program website to help you with an issue or challenge you're facing. Chat may be the ideal solution for you – and it's free to use.

Chat enables you to communicate confidentially with a consultant using your computer – in an online, typed and virtually instant conversation that takes place through the secure program website (www.lifeworks.com). All consultants are members of the same highly-qualified team that responds to calls to our toll-free number.

To get started using chat:

- Log in to www.lifeworks.com with your organizational user id and password shown below.
- Click the '**Chat**' button on-screen or the 'Chat' link under the *Support & Services* tab.
- The application will require you to create a **personal account**.
- Once complete, if chat is available, the application will launch.
- Chat with your consultant!

Chat is confidential, secure and easy to use. Log in now to give it a try!

**Toll-free: 1-888- 521-8300 TTY:
www.lifebalance.net
Username: HHSC Password: MSSl**

